

# Up and running!

With our worldwide After Sales, we provide you with services and products for every aspect of your coating equipment.



**After Sales**



# Oerlikon Balzers After Sales: Experience that pays dividends for you.

Oerlikon Balzers is the right partner for your long-term goals. That's because in addition to cutting-edge surface technologies, we also offer you first class services and products.

- **Rely on our After Sales teams in Europe, America and Asia**
- **Place your trust in our service engineers who are always ready for global on-site assignments**
- **Benefit from our spare parts service with warehouses the world over**
- **Increase the availability of your system**
- **Utilize our technical know-how to the maximum**
- **Maintain success and a competitive edge with our Sales Services**
- **Enhance your knowledge with tailor-made training programmes**

# **Our know-how.**

## **An indispensable resource for you.**

As a globally leading surface solution provider, Oerlikon Balzers always thinks ahead. The results are not only highend coatings, advanced surface technologies and equipment for surface solutions. Oerlikon Balzers also has everything else that you may need covered with their comprehensive know-how, including various services and products and technical support for your equipment.

That means you benefit from the services and products which are important for the planning, installation and smooth operation of Oerlikon Balzers equipment. In order to provide you with assistance that meets your particular needs, Oerlikon Balzers has a global After Sales that is truly unique, both in terms of its size and its support skills. Teams based in Liechtenstein, USA, Japan and China are happy to assist you at any time with your concerns.

Incidentally, over 700 of our coating equipment are in operation worldwide, and that represents an enormous, steadily growing wealth of experience for Oerlikon Balzers. Why don't you also take advantage of the opportunities available through our After Sales Services and Products – regardless of whether you are already operating one of our equipment or are interested in making a purchase. Your prospects of becoming even more successful in the market as a result are promising in any case.



# Our After Sales Services and Products help you reach your goals.

More productivity, more efficiency, more success in a highly-competitive market: These are certainly the greatest challenges for your enterprise as well. That's why you should rely on the broad spectrum of After Sales Services and Products from Oerlikon Balzers.

## Parts Services

- Delivery of all spare parts and consumables for Oerlikon Balzers equipment
- Spare-parts warehouses in Liechtenstein, the USA, Japan and China
- Clearly arranged spare-parts catalogues for every type of equipment
- Repair service
- Express deliveries

## Technical Services

- Technical support and advice via telephone, the Service Hotline and e-mail
- Remote diagnostics and control for even faster troubleshooting
- Professional on-site support for installations, upgrades, repairs and maintenance tasks
- Software updates via remote access
- Service and application engineers available in Europe, America and Asia
- Departure of an engineer on assignment within 24 hours is guaranteed

## Sales Services

- Upgrades and retrofits
- The latest technologies and coatings
- Samplings
- Fixtures
- Accessories
- Calibration and replacement service for your process control units
- Service agreements
- Tailor-made training programmes
- Competent advice

Do you have further questions or would you like more specific advice? We're happy to help. Just contact one of our After Sales bases or send us an e-mail at: [aftersales.balzers@oerlikon.com](mailto:aftersales.balzers@oerlikon.com)



# Do you need our support? We're there for you worldwide.

Our service bases are located in Europe, America and Asia. From these locations, we provide you with services and products. Drop us a line or give us a call!



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