

Press Release

3rd block of webinars with a focus on customer service

Improving quality with service products

Neumünster, Remscheid, August 19, 2021 – the series of webinars of the Swiss Oerlikon Group's Manmade Fibers Solutions business unit will be focusing on services for manmade fiber systems. If you are interested in these webinars, you can register by going to www.oerlikon.com/polymer-processing.

- **How ceramics within the yarn path improve the quality of your yarn**

September 01, 2021: 2 – 2:45 p.m. CET

Catering to the ever-greater requirements in terms of yarn quality and production speeds requires specially-designed yarn guides made from new materials. They help optimize the yarn production process. Here, the yarn guide and yarn oiler become two of the most important components coming into contact with the yarn within spinning and texturing machines. Regional Service Sales Director Ingo Scholz and Technical Project Manager Michael Kochanek illuminate how the right selection of the ceramics used here can guarantee superlative yarn quality with maximum production speeds and outstanding durability.

- **myOerlikon – tailored digital services provide a comprehensive overview**

September 13, 2021: 2 – 2:45 p.m. CET

Ingo Scholz, Regional Head of Service Sales at Oerlikon Barmag, and Oerlikon Neumag's Regional Service Sales Manager Finn-Eric Jordt introduce the myOerlikon service portal and e-commerce platform. With this solution, Oerlikon customers across the globe have access to all machine and sales documents, drawings and operating instructions via the Web-based portal. The team of speakers from both brands will demonstrate how to quickly and easily order spare parts and how e-learning offerings, videos and machine-accompanying information can be accessed.

- **Always by your side – with Oerlikon Remote Services**

September 22, 2021: 2 – 2:45 p.m. CET

Professional service is relevant in all phases of a system's life. And it also plays a decisive role above all with regards to unforeseen events and incidents. Within the context of a presentation by Thomas Arnold, Head of Technical Services at Oerlikon Barmag, and Jan Pauer, Technical Ser-

vice Manager for Modifications at Oerlikon Neumag, attendees will discover how yarn producers can utilize the Manmade Fibers Solutions business unit's Remote Service to avoid longer downtimes.

- **Better safe than sorry – maximize productivity and minimize downtimes with regular machine check-ups**

September 29, 2021: 2 – 2:45 p.m. CET

Superlative performance is the result of the interaction of numerous factors. Preventative equipment maintenance work is a simple way of avoiding unplanned machine downtimes. Oerlikon Neumag Expert for Industrial Services Christopher Hansen and Michael Schwarz, Technical Sales Manager for Modifications at Oerlikon Nonwoven, explain how services can be improved, future-proof system concepts developed and cost potentials tapped into.

2,922 characters including spaces



Caption: With the myOerlikon service portal, Oerlikon customers across the globe have access to all machine and sales documents, drawings and operating instructions. At the same time, myOerlikon is the Manmade Fibers Solutions business unit's e-commerce platform.

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About Oerlikon

Oerlikon (SIX: OERL) is a global innovation powerhouse for surface engineering, polymer processing and additive manufacturing. Its solutions and comprehensive services, together with its advanced materials, improve and maximize the performance, function, design and sustainability of its customers' products and manufacturing processes in key industries. Pioneering technology for decades, everything the company invents and does is guided by its passion to support its customers' goals and foster a sustainable world. Headquartered in Pfäffikon, Switzerland, the Group operates its business in two divisions – Surface Solutions and Polymer Processing Solutions. It has a global footprint of more than 10,600 employees at 179 locations in 37 countries and generated sales of CHF 2.3 billion in 2020.

For more information: www.oerlikon.com

About the Oerlikon Polymer Processing Solutions division

With its Oerlikon Barmag, Oerlikon Neumag, Oerlikon Nonwoven and Oerlikon HRSflow brands, the Oerlikon Polymer Processing Solutions Division is focusing on manmade fibers plant engineering and flow control equipment solutions. Oerlikon is one of the leading providers of manmade fiber filament spinning systems, texturing machines, BCF systems, staple fiber systems and solutions for the production of nonwovens and – as a service provider – offers engineering solutions for the entire textile value added chain. Furthermore, Oerlikon has a high precision flow control components business that offers a large selection of gear metering pumps for the textile and other industries, including the automotive, chemical and paint markets. With Oerlikon HRSflow the division develops innovative hot runner systems for the polymer processing industry. In cooperation with Oerlikon Balzers, highly-efficient and effective coating solutions are offered here from a single source.

As a future-oriented company, the research and development at this division of the Oerlikon Group is driven by energy efficiency and sustainable technologies (e-save). With its range of polycondensation and extrusion systems and their key components, the company caters to the entire manufacturing process – from the monomer all the way through to the textured yarn and other innovative polymer processed materials and applications. The product portfolio is rounded off with automation and Industrie 4.0 solutions.

The primary markets for the product portfolio of Oerlikon Barmag are in Asia, especially in China, India and Turkey, and – for those of Oerlikon Neumag and Oerlikon Nonwoven – in the USA, Asia, Turkey and Europe. Oerlikon HRSflow is particularly at home in the core automotive markets. These include Germany, China, Korea and Brazil. Worldwide, the division – with more than 4,500 employees – has a presence in 120 countries with production, sales and distribution and service organizations. At the Research and Development centers in Remscheid, Neumünster (Germany), San Polo di Piave, Treviso (Italy) and Suzhou (China), highly-qualified engineers, technologists and technicians develop innovative and technologically leading products for tomorrow's world.

For more information: www.oerlikon.com/polymer-processing