

## Global Quality Policy

**Oerlikon Balzers increases value through high-quality innovative industrial solutions. This commitment results in impact and success for our customers. We work together pursuing with passion for advanced surface solutions for today and tomorrow that add value to our customers' products and processes through consistent quality and performance.**

### ***We push for excellence***

- We know and follow the principles of quality management and we take ownership for continuous improvement
- We focus on a clearly defined innovation strategy
- We manage and measure our processes


### ***We make it happen***

- We act confidently and promote self-responsibility
- We see our leaders as foundation for an effective quality management system
- We encourage and enable our people to deliver products and services of excellent quality

### ***It is about our partners and us***

- We consider customer satisfaction as the key to success
- We respect our suppliers and support them in their development
- We implement and respect the legal and regulatory requirements

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Marc Desrayaud

*Head of BU Balzers Industrial Solutions*



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